

FAQ FREQUENTLY ASKED QUESTIONS

How do I become an Associate ?

To become an Associate, you must be sponsored by a current Ondigo Nation's Associate. You can fill up an Associate Application Form and there are different Business Pack options (Beginner, Intermediate, and Advanced) from which to choose when enrolling.

May I cancel my account at any time ?

Yes. To cancel you may notify Ondigo Nation Home Office by email at info@ondigonation.com. All cancellation requests must be in writing, signed and dated.

What do I get when I enroll ?

As an Ondigo Nation's Associate your business pack will include product (depending on pack purchased).

What are the benefits, excluding wholesale price, of signing up as an Associate ?

Associate can sponsor new associates, build a downline, and earn rewards (commissions and bonuses) as well as enjoy many additional incentive promo.

I don't like my sponsor, can I change sponsorship ?

No. In order to change sponsorship, you must terminate your current account and remain inactive for a period of six months. After six months you are eligible to re-enroll.

How do I learn more about the products ?

1. Use the product personally to become familiar with it.
2. Review the website (product).
3. Review the Product Brochure.
4. Make sure you are attending meetings.

What sales tools can I purchase for my business ?

Go to www.ondigonation.com you will find all of the marketing, business materials and sales tools you need to succeed in you Ondigo Nation business.



If I want to start having meetings myself in my local community, how do I get started ?

The best way is to get guidance from your Sponsor. There are many places that are affordable where you can meet with your prospects. You can even meet them at a local coffee shop or community center in your area.

How do I get paid ?

The default commission payout method for rewards (commissions) is direct deposit into Associate's bank accounts (minimums IDR 10,000).

When are rewards (commissions) paid ?

Group Rewards and Cash Back Rewards will be paid weekly. The weekly commission period runs from Monday 12:01am to Sunday at midnight time. Commissions for period "X" will be processed the Wednesday following the end of the commission period (3 days later).

Can I be an Associate and work in another direct-selling business ?

Yes. However, if an Associate is engaged in other non-Ondigo Nation direct selling please see the Policies and Procedures for further information.

